

## ACS 567 - Software Project Management

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### PMBOK Knowledge Area : Project Human Resource Management

#### Focus:

Basically the roles and responsibilities in the project need to be identified. Not only identifying them but also sharing that information with the entire team is important. So that the PM does not have to be involved in every small issue related to the project, if the resources can communicate with the other resources and resolve the issue, the more time PM will have for other tasks of higher importance. Clear communication between all the team members and PM is key here.

#### Major Steps:

Roles and responsibilities as mentioned above, along with the actual identification of the team that will be needed to complete the task in the Project. Increase the team performance by facilitating regular interaction between team members.

Again as mentioned above, constant communication and feedback on the teams performance and progress of the overall project are important as well.

Issue resolution step in this area overlaps with risk and standards area to effectively resolve the issue and coordinate the changes to move forward.

#### Experience:

This is one area in case there has been one major flaw, which does not seem to be rectified with newer generation or project management processes etc. That is, the project management life cycle does not take into account the simple fact that all resources are not equal. From a software projects point of view, there will always be some development resources that will be better than others. Treating these

resources the same might be politically correct thing to do, but it does not make much sense from a project time-line and cost estimate perspective.