

User Name	APCN	Phone		Building		Room		RGA	
Title	Mnr	Name	APC	Contact ID		Dept	IT SENTRALE REKENAARDIENSTE	Location	
Surname	Nieuwoudt	Contact No		E-mail	apcn@sun.ac.za	Nieuwoudt Andries <apcn@sun.ac.za>			

Assignment

Call Type

Sub Type

Group

Technician **Login**

Phone, Ext **Cell No**

e-mail ID

Availability

Assignment Timeline

Assigned by	APCN	2005/10/21	22:10:06
Acknowledge	APCN	2005/10/21	22:13:53
Respond		//	::
Appointment	Target	//	::

Comments about assignment
 Please phone before visit
 Increased disk quota

Assignment Result

Total Number of hours spend on call	<input type="text" value="00:05:00"/>		
Resolve	APCN	2005/10/21	22:16:56
Reassign	Resolution	<input type="text" value="Completed"/>	
Total Cost	<input type="text" value="0.00"/>		

Please Note: Before resolving or reassigning your call you must enter all fields with red borders.

Put On Hold

Permission _____ **Technician** _____