

Call ID: 00313256 Stopwatch: 0:00:40 Count: 1 Status: Open

User Name	APCN	Phone		Building		Room		RGA	
Title	Mnr	Name	APC	Contact ID		Dept	IT SENTRALE REKENAARDIENSTE	Location	
Surname	Nieuwoudt		Contact No		E-mail	apcn@sun.ac.za Nieuwoudt Andries <apcn@sun.ac.za>			

Call Log

Priority 3 Standard

Description My computer cannot connect to the network

Call Type [Dropdown]

Sub Type [Dropdown]

Asset Nr [Input] **VNC Used?** [Dropdown]

Symptoms [Dropdown]

Solution [Text Area]

Buttons: Asset Nr Check, First Assignment

Requisition Numbers

Inter Dept	[Input]	Labour	[Input]
Data	[Input]	Components	[Input]
Order Nr	[Input]	Disk Quota	[Input]
Upgrade	[Input]	Registration	[Input]

Administration

Status: Open Owner: APCN Source: Phone

Received	2005/10/21	APCN	21:58:15
Last Updated	/ /		::
Closed By	/ /		::

Rating: [Progress Bar]

Call Log Detail (0) Assignment (0) Journal (0)

Type of Call that is being logged: Heat

Windows Task Manager: Novell Netware - Micr..., Windows Task Manager, FW: Network space - ..., Call Logging - [Work ...], C:\Documents and Se..., BSG-Online - Microsof...

System Tray: 21:58 Friday 2005/10/21