ACS 567 - Software Project Management

Spring 2009 - Kalyan Govindu

PMBOK Knowledge Area: Project Scope Management

Focus:

As the name of this knowledge area suggest, it deals with Scope of a Project in its

entirety. This is a very important area out off all the KA (Knowledge Areas) in the

PMBOK, simply because getting this wrong could mean an incomplete project

deliverable, a very long running project time line, unhappy customer in some cases

or ultimately project abandonment.

Major Steps:

Developing a detail project scope which clearly identifies the deliverables. This

should also indicate any assumptions or risk that being taken by the stakeholders,

like attempting implementation in a new platform or using a new tools for a

integral part of the project etc.

This is also the area that mandates a WBS (Work Breakdown Structure) which is

area of some confusion in the my experience. WBS at this stage should be all

encompassing, mean a plan for the entire project, what is the work that needs to

be completed? who will do this work? any details of how it will be done. It is to be

noted that WBS is preliminary and includes all the information that you know at

the time. Based on the progress of the project and what happens as the project

progresses, the items in the WBS might be readjusted. This, I believe is a very

sticking point between higher management and Software Project Management.

Experience:

Scope out a project as gained considerable momentum in recent years. Although

the big software companies have recognized the importance of this area a long

time ago, all the medium to small class operation have conducted projects with little or no Scope definition. True, it might have been in someones head, but it was never documented or formalized in any manor. With current efficiency requirements in the smallest of companies, it has become painfully apparent that a scope needs to be defined early and formalized by getting the acceptance from all stakeholders.